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मध्यप्रदेश राजपत्र

प्राधिकार से प्रकाशित

क्रमांक 30]

भोपाल, शुक्रवार, दिनांक 29 जुलाई 2022—श्रावण 7, शक 1944

भाग ४

विषय—सूची

(क)	(1) मध्यप्रदेश विधेयक,	(2) प्रवर समिति के प्रतिवेदन	(3) संसद् में पुरःस्थापित विधेयक.
(ख)	(1) अध्यादेश	(2) मध्यप्रदेश अधिनियम,	(3) संसद् के अधिनियम.
(ग)	(1) प्रारूप नियम,	(2) अन्तिम नियम.	

भाग ४ (क)—कुछ नहीं

भाग ४ (ख)—कुछ नहीं

भाग ४ (ग)

अन्तिम नियम

उच्च न्यायालय, मध्यप्रदेश, जबलपुर

No. B-3458

Jabalpur, the 12th July 2022

In exercise of the powers conferred by Articles 225 of the Constitution of India, section 54 of the States Reorganisation Act, 1956, clauses 27 and 28 of the Letters Patent, the High Court of Madhya Pradesh, hereby, makes the following amendment in the High Court of Madhya Pradesh Rules, 2008 in the light of the direction dated 23.09.2021 of the Hon'ble Supreme Court passed in Suo Moto Writ Petition (C) No. 04 of 2021, in Re: "Delay in Release of

Convicts After Grant of Bail”, which shall come into force from the date of its publication in the Madhya Pradesh Official Gazette.

AMENDMENT

In the said rule-

- (I) In Chapter XVII, after Rule 20, the following rule shall be added as follows:

“20A. Fast and Secured Transmission of Electronic Records (FASTER) :

The e-authenticated copies of all the interim orders, stay orders, bail orders and record of proceedings of all the Courts transmitted through Fast and Secured Transmission of Electronic Records (FASTER) system shall be valid for compliance of the directions contained therein and due execution thereof by all the duty holders.”

RAM KUMAR CHOUBEY, Registrar General.

अंतिम विनियम

मध्यप्रदेश विद्युत् नियामक आयोग

पंचम् तल, मेट्रो प्लाजा, बिट्टन मार्केट, ई-5, अरेरा कालोनी, भोपाल

भोपाल, दिनांक 22 जुलाई 2022

क्रमांक— 1514/मप्रविनिआ/2022, विद्युत अधिनियम, 2003 (क्रमांक 36, वर्ष 2003) की धारा 181(2)(यड) की धारा 10(3)(क), 62(2) तथा 128(8) सहपठित मध्यप्रदेश विद्युत सुधार अधिनियम, (2000) (क्रमांक 4, वर्ष 2001) की धारा 55(2)(च) द्वारा प्रदत्त शक्तियों का उपयोग करते हुए, मध्यप्रदेश विद्युत नियामक आयोग एतद् द्वारा निम्न विनियम बनाता है, अर्थात्:-

मध्यप्रदेश विद्युत नियामक आयोग (वितरण अनुज्ञप्तिधारियों तथा राज्य-स्वामित्व धारक विद्युत उत्पादन कम्पनी के कार्य निष्पादन का अनुप्रवर्तन) (पुनरीक्षण-प्रथम), विनियम, 2022 {आरजी-2(I), वर्ष 2022}

1. संक्षिप्त शीर्षक तथा प्रारम्भ :-

- 1.1 ये विनियम “मध्यप्रदेश विद्युत नियामक आयोग (वितरण अनुज्ञप्तिधारियों तथा राज्य-स्वामित्व धारक विद्युत उत्पादन कम्पनी के कार्य निष्पादन का अनुप्रवर्तन) (पुनरीक्षण-प्रथम), विनियम, 2022 {आरजी-2(I), वर्ष 2022} कहलायेंगे।
- 1.2 ये विनियम मध्यप्रदेश द्वारा प्रकाशित मध्यप्रदेश राजपत्र में इनके प्रकाशन होने की दिनांक से प्रभावशील होंगे।
- 1.3 वितरण अनुज्ञप्तिधारियों तथा राज्य-स्वामित्व धारक विद्युत उत्पादन कम्पनी के संबंध में इन विनियमों का विस्तार सम्पूर्ण मध्यप्रदेश राज्य में होगा।

2. परिभाषा :-

जब तक संदर्भ विशेष की अन्यथा अपेक्षा न हो, विनियमों में प्रयुक्त शब्दों तथा अभिव्यक्तियों का वही अर्थ होगा जो विद्युत अधिनियम, 2003 (क्रमांक 36, वर्ष 2003), मध्यप्रदेश विद्युत सुधार अधिनियम, 2000 (क्रमांक 4, वर्ष 2001) तथा मध्यप्रदेश विद्युत नियामक आयोग द्वारा अधिसूचित किये गये विनियमों तथा इनके संशोधनों में परिभाषित हैं।

3. उद्देश्य :-

इन विनियमों का उद्देश्य आयोग द्वारा अधिसूचित सुसंबद्ध विनियमों के अधीन विनिर्दिष्ट परिचालन मानकों/मानदण्डों की पूर्ति करने हेतु वितरण अनुज्ञप्तिधारियों तथा राज्य-स्वामित्व धारक विद्युत उत्पादन कम्पनी की विद्युत आपूर्ति की गुणवत्ता तथा सेवा मानकों का अनुप्रवर्तन करना है।

4. आयोग को सूचना/जानकारियों की प्रस्तुति :-

4.1 मध्यप्रदेश के विद्युत वितरण अनुज्ञप्तिधारियों तथा राज्य-स्वामित्व धारक विद्युत उत्पादन कम्पनी से इन विनियमों में विहित सूचना/जानकारियां आयोग को संलग्न प्रारूपों के अनुसार प्रस्तुत करने की अपेक्षा की जाती है।

4.2 सूचना/जानकारियां प्रस्तुत करने की अवधिकाल समयावधि त्रैमासिक (quarterly) है। इस विनियम के प्रयोजन से त्रैमास (quarterly) का तात्पर्य निम्नानुसार होगा :

(क) त्रैमास (quarter) 1 : अप्रैल से जून

(ख) त्रैमास (quarter) 2 : जुलाई से सितम्बर

(ग) त्रैमास (quarter) 3 : अक्टूबर से दिसम्बर

(घ) त्रैमास (quarter) 4 : जनवरी से मार्च

4.3 प्रत्येक प्रतिवेदन को प्रत्येक त्रैमास की अन्तिम तिथि से 60 दिवस के भीतर प्रस्तुत करना होगा।

4.4 सूचना/जानकारियों की प्रस्तुति समयबद्ध ढंग से प्रस्तुत करने तथा किसी आवश्यकता के बारे में आयोग से समन्वयन हेतु वितरण अनुज्ञप्तिधारी/राज्य-स्वामित्व धारक विद्युत उत्पादन कम्पनी को अनुपालन प्रतिवेदक (रिपोर्टर ऑफ कम्पलायंस) की नियुक्ति करनी होगी।

4.5 आयोग किसी अतिरिक्त जानकारी की प्राप्ति के उद्देश्य से प्रारूपों की विषयवस्तु में संशोधन/परिवर्तन कर सकेगा या नवीन प्रारूपों को जोड़ सकेगा।

4.6 जनोपयोगी सेवा इकाईयां (utilities) द्वारा आयोग की वेबसाइट पर प्रबन्धन सूचना प्रणाली (MIS) पोर्टल पर सूचना को अपलोड किया जाएगा जिस हेतु MIS पोर्टल तक पहुंच के लिये अनुपालन प्रतिवेदक (रिपोर्टर ऑफ कम्पलायंस) को 'login ID' तथा 'पासवर्ड' प्रदान किये जाएंगे। तथापि, जनोपयोगी सेवा इकाईयां (utilities) MIS प्रतिवेदनों का हार्ड कापी में प्रचलित प्रक्रिया अनुसार प्रस्तुत करना जारी रखेगी, जब तक कि आयोग इसे हटाने हेतु आदेश जारी न कर दे।

5. सूचना/जानकारी का उपयोग :-

वितरण अनुज्ञप्तिधारियों तथा राज्य-स्वामित्व धारक विद्युत उत्पादन कम्पनी द्वारा आयोग के समक्ष प्रस्तुत की गई सूचना/जानकारी के उपयोग पर आयोग का अधिकार होगा जैसा कि वह उचित समझे जिसमें इसको प्रकाशन या इसे आयोग की वेबसाइट पर प्रस्तुति और/या इसे विद्युत वितरण अनुज्ञप्तिधारियों तथा राज्य-स्वामित्व धारक विद्युत उत्पादन कम्पनी की वेबसाइट पर इसे प्रदर्शित किये जाने हेतु निर्देशित करना भी सम्मिलित है।

6. दिशा-निर्देश प्रदान करने की शक्ति :-

आयोग ऐसे दिशा-निर्देश तथा आदेश जारी कर सकेगा जैसा कि इन्हें इन विनियमों के कार्यान्वयन हेतु उचित समझा जाए।

7. छूट प्रदान करने की शक्ति :-

आयोग, स्वप्रेरणा से या फिर उसके समक्ष पक्षकार द्वारा दायर की गई किसी याचिका पर संभावित तौर पर प्रभावित होने वाले पक्षकारों को सुनवाई का अवसर प्रदान करने के पश्चात कारण लिखित में अभिलिखित करते हुए किसी सामान्य या विशेष आदेश द्वारा, इन विनियमों के किन्हीं उपबन्धों को शिथिल कर सकेगा।

8. संशोधन करने की शक्ति :-

आयोग समय-समय पर इन विनियमों में किन्हीं उपबन्धों को जोड़ने, बढ़ाने, बदलने, परिवर्तन करने, निलंबित करने, सुधारने, संशोधित करने अथवा निरसित करने संबंधी कार्यवाही कर सकेगा।

9. निरसन तथा व्यावृत्ति :-

- 9.1 इन विनियमों में कुछ भी आयोग की अन्तर्निहित शक्तियों को ऐसे आदेश जो न्यायहित में या आयोग की प्रक्रियाओं में दोष रोकने के लिये जारी करना आवश्यक है, सीमित या अन्यथा प्रभावित नहीं करेगा।
- 9.2 इन विनियमों में कुछ भी आयोग को विद्युत अधिनियम 2003 (क्रमांक 36, वर्ष 2003) के प्रावधानों के अनुरूप किसी विषय या विषयों के वर्ग की विशिष्ट परिस्थितियों को दृष्टिगत रखते हुए लिखित कारणों सहित यदि आयोग आवश्यक व उचित समझे तो ऐसी प्रक्रिया अपनाने से नहीं रोकेगा जो इन विनियमों के किन्हीं प्रावधानों से अन्यथा हो।
- 9.3 इन विनियमों में विशिष्ट या अन्तर्गत कुछ भी आयोग को किसी विषय या विद्युत अधिनियम, 2003 (क्रमांक 36, वर्ष 2003) के अन्तर्गत किसी विषय या अधिनियम के अन्तर्गत किसी अधिकार के उपयोग से नहीं रोकेगा जिसके लिए कोई विनियम नहीं बनाया गया है अथवा आयोग ऐसे विषयों, अधिकारों तथा कार्यों का उसी प्रकार से जैसा वह उचित समझे, निर्वर्तन कर सकेगा।
- 9.4 विनियम अर्थात् "मध्यप्रदेश विद्युत नियामक आयोग (अनुज्ञापितधारियों तथा उत्पादन कम्पनियों के कार्य निष्पादन अनुवीक्षण) विनियम, 2004 एवं इसके समस्त संशोधनों को एतद् द्वारा निरस्त किया जाता है।
- 9.5 इस म. प्र. वि. नि. आयोग (वितरण अनुज्ञापितधारियों तथा राज्य-स्वामित्व धारक विद्युत उत्पादन कम्पनी के कार्य निष्पादन का अनुप्रवर्तन) (पुनरीक्षण-प्रथम), विनियम, 2022 {आरजी-2(I), वर्ष 2022} के हिन्दी रूपांतरण के प्रावधानों की व्याख्या या विवेचन या समझने की स्थिति में किसी भी प्रकार का विरोधाभास होने पर इसके अंग्रेजी संस्करण में दी गई विवेचना के अनुसार ही उसका तात्पर्य माना जाएगा एवं इस संबंध में किसी प्रकार के विवाद की स्थिति में आयोग का निर्णय अन्तिम एवं बाध्य होगा।

आयोग के आदेशानुसार,
गजेन्द्र तिवारी,
आयोग सचिव.

मध्यप्रदेश विद्युत नियामक आयोग (वितरण अनुज्ञापिधारियों तथा राज्य-स्वामित्व धारक विद्युत उत्पादन कम्पनी के कार्य निष्पादन का अनुप्रवर्तन) (पुनरीक्षण-प्रथम) विनियम, 2022

प्रबन्धन सूचना प्रणाली प्रारूपों की सूची (List of MIS Format)			
सरल क्रमांक	प्रारूप संख्या (Format No.)	विषय/सूचना (जानकारी) (Subject /Information)	टिप्पणी
1	Gen 1	Performance (Thermal)	निष्पादन (ताप विद्युत) संबंधी
2	Gen 2	Performance (Hydro)	निष्पादन (जल विद्युत) संबंधी
3	Gen 3	Coal Details	कोयला संबंधी विवरण
4	Gen 4	Fuel Cost	ईंधन लागत संबंधी विवरण
5	Gen 5	Coal linkage Details	कोयला संयोजन संबंधी विवरण
6	Gen 6	Generation Loss and Outages details (Month wise)	उत्पादन हानि तथा अवरोध संबंधी विवरण (माहवार)
मध्यप्रदेश क्षेत्र विद्युत वितरण कम्पनी लिमिटेड			
1	D-1	KPI with regards to Sales Demand & collection and losses	विक्रय, मांग और संग्रहण एवं हानियों के बारे में मुख्य निष्पादन संकेतक
2	D-2	Status of Arrears	बकाया राशियों की अद्यतन स्थिति
3	D-3	MP Discoms Subsidy Claimed, received and balance from GOMP	मध्यप्रदेश विद्युत वितरण कम्पनियों द्वारा दावा की गई, प्राप्त की गई राज्यानुदान (सब्सिडी) की राशि तथा मध्यप्रदेश शासन से प्राप्त की जाने वाली शेष राशि
4	D-4	Meterisation of un-metered LT Domestic connections	अमीटरीकृत निम्न दाब घरेलू संयोजनों (कनेक्शनों) का मीटरीकरण
5	D-5	LT-Stopped/Defective Meters	निम्न दाब- बंद/दोषपूर्ण मापयंत्र
6	D-6	HT-Defective Meters/ Metering Equipment	उच्च दाब-दोषपूर्ण मापयंत्र/ मापन उपकरण
7	D-7	Assessment Based Billing- Domestic Category	आकलन आधारित बिलिंग- घरेलू श्रेणी
8	D-8	LT-Domestic Category wise consumption	निम्न दाब-घरेलू श्रेणीवार खपत
9	D-9A	Circle wise Losses	वृत्तवार हानियां
10	D-9B	Feeder wise Losses (33 KV and 11 KV)	संभरकवार हानियां (33 केवी तथा 11 केवी)

सरल क्रमांक	प्ररूप संख्या (Format No.)	विषय/सूचना (जानकारी) (Subject /Information)	टिप्पणी
11	D-10	Divisions with highest & lowest Distribution losses	उच्चतम तथा न्यूनतम वितरण हानियों वाले संभाग
12	D-11	Smart Meters	स्मार्ट मापयन्त्र (मीटर)
13	D-12	Feeder Metering	संभरक मापन व्यवस्था (मीटरिंग)
14	D-13	DTR Metering	वितरण ट्रांसफार्मर मापन व्यवस्था (मीटरिंग)
15	D-14	Distribution Transformer Failure	वितरण ट्रांसफार्मर विफलता
16	D-15	Distribution Transformer Failure causes	वितरण ट्रांसफार्मर विफलता के कारण
17	D-16	Accidents	दुर्घटनाएं
18	D-17	Details of consumers availing Net Metering Facility	शुद्ध मापन सुविधा का लाभ प्राप्त करने वाले उपभोक्ताओं के विवरण
19	D-18A	Details of consumers availing Gross Metering Facility	सकल मापन सुविधा का लाभ प्राप्त करने वाले उपभोक्ताओं के विवरण
20	D-18B	Human Resource Details	मानव संसाधन संबंधी विवरण
21	D-19	Details of ECGRF	विद्युत उपभोक्ता शिकायत निवारण फोरम (Electricity consumer complaints Redressal Forum) संबंधी विवरण
22	D-20	Distribution performance standards	वितरण निष्पादन मानक
23	D-21	SAIFI/SAIDI	प्रणाली औसत व्यवधान आवृत्ति सूचकांक (SAIFI)/प्रणाली औसत व्यवधान अवधि सूचकांक (SAIDI)
24	D-22	Irregularities detected under Section 135	धारा-135 के अधीन पाई गई अनियमितताएं

Bhopal, the 22nd July 2022

No. -1514/MPERC/2022. --- In exercise of the powers conferred under section 181 (2) (ze), Sections 10 (3) (a), 62 (2) and 128 (8) of the Electricity Act 2003 (No. 36 of 2003) read with Section 55 (2) (f) of the Madhya Pradesh Vidyut Sudhar Adhiniyam, 2000 (No.4 of 2001), the Madhya Pradesh Electricity Regulatory Commission hereby makes the following Regulations, namely;

Madhya Pradesh Electricity Regulatory Commission
(Monitoring Performance of Distribution Licensees and State-owned Generating Company)
(Revision - I) Regulations, 2022 {RG- 2(I) of 2022}

1. Short Title and Commencement

- 1.1. These Regulations shall be called the “Madhya Pradesh Electricity Regulatory Commission (Monitoring Performance of Distribution Licensees and State-owned Generating Company) (Revision - I) Regulations, 2022”. {RG- 2(I) of 2022}
- 1.2. These Regulations shall come into force from the date of their publication in the official Gazette of Government of Madhya Pradesh.
- 1.3. These Regulations shall extend to whole of the State of Madhya Pradesh in respect of Distribution Licensees and State-owned Generating Company.

2. Definition

Unless the context otherwise requires, the words and expressions in these Regulations, shall bear the same meaning as defined in the Electricity Act, 2003 (No. 36 of 2003), Madhya Pradesh Vidyut Sudhar Adhiniyam, 2000 (No. 4 of 2001), and Regulations notified by the Madhya Pradesh Electricity Regulatory Commission and amendments thereof.

3. Objective

The objective of these Regulations is to monitor quality of supply and service standards of the distribution Licensees and State-owned Generating Company, to meet the operating standards/ norms specified under the relevant Regulations notified by the Commission.

4. Submission of information to the Commission

- 4.1. The Madhya Pradesh Distribution Licensees and State-owned Generating Company are required to submit the information prescribed in these Regulations to the Commission in the formats attached.
- 4.2. Periodicity of submission of information is quarterly. For the purpose of this Regulation, a

quarter would mean as follows:

- (a) Quarter 1: April to June
- (b) Quarter 2: July to September
- (c) Quarter 3: October to December
- (d) Quarter 4: January to March

- 4.3. Last date of submission of each report shall be 60 days from the end of the quarter.
- 4.4. Distribution Licensee/ State owned Generating Company should appoint a Reporter of Compliance responsible for furnishing the information in a timely manner and coordination with the Commission for any requirement.
- 4.5. The Commission may modify contents of the formats or add new formats for additional information.
- 4.6. The information shall be uploaded by the utilities on the MIS portal at Commission's website, for which login ID and passwords shall be provided to Reporter of Compliance for access to the MIS portal. However, the Utilities shall continue to file MIS Reports as per prevailing formats in hard copies, till the time the Commission issues order for removal of the same.

5. Use of the Information

The Commission shall have the right to use the information submitted by Distribution Licensees and State-owned Generating Company as it deems fit including publishing it or placing it on the Commission's website and/ or directing to display the information in the Distribution licensee and State-owned Generating Company's website.

6. Power to give directions

The Commission may issue such directions and orders as considered appropriate for the implementation of these Regulations.

7. Power to Relax

The Commission may by general or special order, for reasons to be recorded in writing, and after giving an opportunity of hearing to the parties likely to be affected may relax any of the provisions of these Regulations on its own motion or on a petition filed before it by an interested person.

8. Power to Amend

The Commission may from time to time add, vary, alter, suspend, modify, amend or repeal any provisions of these Regulations.

9. Repeal and Savings

- 9.1. Nothing in these Regulations shall be deemed to limit or otherwise affect the inherent power of the Commission to make such orders as may be necessary to meet the ends of justice or to prevent abuses of the process of the Commission.
- 9.2. Nothing in these Regulations shall bar the Commission from adopting in conformity with the provisions of the Electricity Act, 2003 (36 of 2003) a procedure, which is at variance with any of the provisions of these Regulations, if the Commission, in view of the special circumstances of a matter or class of matters and for reasons to be recorded in writing, deems it necessary or expedient for dealing with such a matter or class of matters.
- 9.3. Nothing in these Regulations shall, expressly or impliedly, bar the Commission dealing with any matter or exercising any power under the Electricity Act, 2003 (36 of 2003) for which no Regulations have been framed, and the Commission may deal with such matters, powers and functions in a manner it thinks fit.
- 9.4. The Regulations namely "Madhya Pradesh Electricity Regulatory Commission (Monitoring of Performance of Licensees and Generating Companies) Regulations, 2004. notified on 30.04.2004 and read with all amendments thereto, is hereby, repealed.

By order of the Commission,
GAJENDRA TIWARI,
Commission Secy.

MPERC (Monitoring Performance of Distribution Licensees and State-owned Generating Company) (Revision I) Regulations, 2022

<u>LIST OF THE MIS FORMAT</u>		
SL. NO.	FORMAT NO.	SUBJECT/ INFORMATION
MADHYA PRADESH POWER GENERATING COMPANY LIMITED		
1	Gen 1	Performance (Thermal)
2	Gen 2	Performance (Hydro)
3	Gen 3	Coal Details
4	Gen 4	Fuel Cost
5	Gen 5	Coal linkage Details
6	Gen 6	Generation loss and Outages Details (Month wise)
MADHYA PRADESH KSHETRA VIDYUT VITRAN COMPANY LIMITED		
1	D-1	KPI with regards to Sales, Demand & Collection and Losses
2	D-2	Status of Arrears
3	D-3	MP DISCOMS Subsidy claimed, received and balance from GoMP
4	D-4	Meterisation of un-metered LT Domestic Connections
5	D-5	LT-Stopped/ defective Meters
6	D-6	HT- Defective Meters / Metering Equipment
7	D-7	Assessment Based Billing- Domestic Category
8	D-8	LT- Domestic category wise consumption
9	D-9A	Circle Wise Losses
10	D-9B	Feeder Wise Losses (33kV and 11kV)

<u>LIST OF THE MIS FORMAT</u>		
SL. NO.	FORMAT NO.	SUBJECT/ INFORMATION
11	D-10	Divisions with highest & lowest Distribution Losses
12	D-11	Smart Meters
13	D-12	Feeder Metering (33kV & 11 kV)
14	D-13	DTR Metering
15	D-14	Distribution Transformer Failure
16	D-15	Distribution Transformer Failure Causes
17	D-16	Accidents
18	D-17	Details of consumers availing Net Metering facility
19	D-18A	Details of consumers availing Gross Metering facility
20	D-18B	Human Resource Details
21	D-19	Details of ECGRF
22	D-20	Distribution Performance Standards
23	D-21	SAIFI/SAIDI
24	D-22	Irregularities detected under Sec-135

Quarterly MIS Report (Generation):- Performance (Thermal)									
Year:		Format - Gen 1							
Quarter:									
Sr No	Parameters	Capacity (MW)	Units	Norms	Achieved in Current Quarter	Achieved in same Quarter of last year	Cumulative achieved till Current Quarter	Cumulative achieved till same Quarter in last year	
1	Thermal Gross Generation		MU						
i	ATPS, Chachai PH III	1 X 210=210							
ii	STPS, Sarni PH IV	2 X 250=500							
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840							
iv	SGTPS, Birsinghpur PH III	1 X 500 =500							
v	SSTPP, Khandwa PH 1	2 X 600=1200							
vi	SSTPP, Khandwa PH II	2 X 660=1320							
2	Auxiliary Energy Consumption		%						
i	ATPS, Chachai PH III	1 X 210=210							
ii	STPS, Sarni PH IV	2 X 250=500							
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840							
iv	SGTPS, Birsinghpur PH III	1 X 500 =500							
v	SSTPP, Khandwa PH 1	2 X 600=1200							
vi	SSTPP, Khandwa PH II	2 X 660=1320							
3	Plant Availability Factor (PAF)		%						
i	ATPS, Chachai PH III	1 X 210=210							
ii	STPS, Sarni PH IV	2 X 250=500							
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840							
iv	SGTPS, Birsinghpur PH III	1 X 500 =500							
v	SSTPP, Khandwa PH 1	2 X 600=1200							
vi	SSTPP, Khandwa PH II	2 X 660=1320							

Quarterly MIS Report (Generation):- Performance (Thermal)									
Year:		Format - Gen 1							
Quarter:									
Sr No	Parameters	Capacity (MW)	Units	Norms	Achieved in Current Quarter	Achieved in same Quarter of last year	Cumulative achieved till Current Quarter	Cumulative achieved till same Quarter in last year	
4	Plant Load Factor (PLF)		%						
i	ATPS, Chachai PH III	1 X 210=210							
ii	STPS, Sarni PH IV	2 X 250=500							
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840							
iv	SGTPS, Birsinghpur PH III	1 X 500 =500							
v	SSTPP, Khandwa PH 1	2 X 600=1200							
vi	SSTPP, Khandwa PH II	2 X 660=1320							
5	Station Heat Rate (SHR)		Kcal/ kWh						
i	ATPS, Chachai PH III	1 X 210=210							
ii	STPS, Sarni PH IV	2 X 250=500							
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840							
iv	SGTPS, Birsinghpur PH III	1 X 500 =500							
v	SSTPP, Khandwa PH 1	2 X 600=1200							
vi	SSTPP, Khandwa PH II	2 X 660=1320							
6	Specific oil consumption		ml/kWh						
i	ATPS, Chachai PH III	1 X 210=210							
ii	STPS, Sarni PH IV	2 X 250=500							
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840							
iv	SGTPS, Birsinghpur PH III	1 X 500 =500							
v	SSTPP, Khandwa PH 1	2 X 600=1200							
vi	SSTPP, Khandwa PH II	2 X 660=1320							

Quarterly MIS Report (Generation):- Performance (Hydro)										
Year:		Format - Gen 2								
Quarter:										
Sr No	Parameters	Capacity (MW)	M.P. Share (%)	Design Energy (MU)	Units	Norms	Achieved In Current Quarter	Achieved In same Quarter of last year	Cumulative achieved till Current Quarter	Cumulative achieved till same Quarter In last year
1	Hydel Generation				MU					
i	Gandhi Sagar	5 X 23= 115	50%							
ii	Pench	2 X 80=160	66.67%							
iii	Bargi	2 X 45= 90	100%							
iv	Birsinghpur	1 X 20= 20	100%							
v	Rajghat	3 X 15= 45	59.68%							
vi	Bansagar Tons HPS - Tons	3 X 105= 315	100%							
vii	Bansagar Tons HPS - Silpara	2 X 15= 30	100%							
viii	Bansagar Tons HPS - Devlond	3 X 20= 60	100%							
ix	Bansagar Tons HPS - Jhinna	2 X 10=20	100%							
x	Madhikheda	3 X 20=60	100%							
2	Hydel Auxilliary Consumption				%					
i	Gandhi Sagar	5 X 23= 115	50%							
ii	Pench	2 X 80=160	66.67%							
iii	Bargi	2 X 45= 90	100%							
iv	Birsinghpur	1 X 20= 20	100%							
v	Rajghat	3 X 15= 45	59.68%							
vi	Bansagar Tons HPS - Tons	3 X 105= 315	100%							
vii	Bansagar Tons HPS - Silpara	2 X 15= 30	100%							
viii	Bansagar Tons HPS - Devlond	3 X 20= 60	100%							
ix	Bansagar Tons HPS - Jhinna	2 X 10=20	100%							
x	Madhikheda	3 X 20=60	100%							
3	Plant Availability Factor				%					
i	Gandhi Sagar	5 X 23= 115	50%							
ii	Pench	2 X 80=160	66.67%							
iii	Bargi	2 X 45= 90	100%							
iv	Birsinghpur	1 X 20= 20	100%							
v	Rajghat	3 X 15= 45	59.68%							
vi	Bansagar Tons HPS - Tons	3 X 105= 315	100%							
vii	Bansagar Tons HPS - Silpara	2 X 15= 30	100%							
viii	Bansagar Tons HPS - Devlond	3 X 20= 60	100%							
ix	Bansagar Tons HPS - Jhinna	2 X 10=20	100%							
x	Madhikheda	3 X 20=60	100%							

Quarterly MIS Report (Generation):- Coal Details

Year:		Format - Gen 3					
Quarter:							
Sr No	Parameters	Capacity (MW)	Units	Achieved in Current Quarter	Achieved in same Quarter of last year	Cumulative achieved till Current Quarter	Cumulative achieved till same Quarter in last year
1	Opening Balance of Coal at the beginning of the quarter		Mt Ton				
i	ATPS, Chachai PH III	1 X 210=210					
ii	STPS, Sarni PH IV	2 X 250=500					
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840					
iv	SGTPS, Birsinghpur PH III	1 X 500 =500					
v	SSTPP, Khandwa PH 1	2 X 600=1200					
vi	SSTPP, Khandwa PH II	2 X 660=1320					
2	Quatity of coal received at loading end during the quarter		Mt Ton				
i	ATPS, Chachai PH III	1 X 210=210					
ii	STPS, Sarni PH IV	2 X 250=500					
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840					
iv	SGTPS, Birsinghpur PH III	1 X 500 =500					
v	SSTPP, Khandwa PH 1	2 X 600=1200					
vi	SSTPP, Khandwa PH II	2 X 660=1320					
3	Coal Transit Loss		Mt Ton				
i	ATPS, Chachai PH III	1 X 210=210					
ii	STPS, Sarni PH IV	2 X 250=500					
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840					
iv	SGTPS, Birsinghpur PH III	1 X 500 =500					
v	SSTPP, Khandwa PH 1	2 X 600=1200					
vi	SSTPP, Khandwa PH II	2 X 660=1320					

Quarterly MIS Report (Generation):- Coal Details									
Year:		Format - Gen 3							
Quarter:									
Sr No	Parameters	Capacity (MW)	Units	Achieved in Current Quarter	Achieved In same Quarter of last year	Cumulative achieved till Current Quarter	Cumulative achieved till same Quarter in last year		
4	Actual Coal Consumption		Mt Ton						
i	ATPS, Chachai PH III	1 X 210=210							
ii	STPS, Sarni PH IV	2 X 250=500							
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840							
iv	SGTPS, Birsinghpur PH III	1 X 500 =500							
v	SSTPP, Khandwa PH 1	2 X 600=1200							
vi	SSTPP, Khandwa PH II	2 X 660=1320							
5	Closing Balance stored at the end of the quarter (1 + 2 - (3+4))		Mt Ton						
i	ATPS, Chachai PH III	1 X 210=210							
ii	STPS, Sarni PH IV	2 X 250=500							
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840							
iv	SGTPS, Birsinghpur PH III	1 X 500 =500							
v	SSTPP, Khandwa PH 1	2 X 600=1200							
vi	SSTPP, Khandwa PH II	2 X 660=1320							
6	Average Coal Stock Days		Days						
i	ATPS, Chachai PH III	1 X 210=210							
ii	STPS, Sarni PH IV	2 X 250=500							
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840							
iv	SGTPS, Birsinghpur PH III	1 X 500 =500							
v	SSTPP, Khandwa PH 1	2 X 600=1200							
vi	SSTPP, Khandwa PH II	2 X 660=1320							

Quarterly MIS Report (Generation):- Fuel Cost

Year:		Format - Gen 4					
Quarter:							
Sr No	Parameters	Capacity (MW)	Units	Achieved in the Current Quarter	Achieved in the Current Quarter of Previous year	Cumulative achieved till Current Quarter in the year	Cumulative achieved till Current Quarter in the previous year
1	Cost of Coal Fired		Rs lakh				
i	ATPS, Chachai PH III	1 X 210=210					
ii	STPS, Sarni PH IV	2 X 250=500					
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840					
iv	SGTPS, Birsinghpur PH III	1 X 500 =500					
v	SSTPP, Khandwa PH 1	2 X 600=1200					
vi	SSTPP, Khandwa PH II	2 X 660=1320					
2	Cost of Secondary Fuel Fired		Rs lakh				
i	ATPS, Chachai PH III	1 X 210=210					
ii	STPS, Sarni PH IV	2 X 250=500					
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840					
iv	SGTPS, Birsinghpur PH III	1 X 500 =500					
v	SSTPP, Khandwa PH 1	2 X 600=1200					
vi	SSTPP, Khandwa PH II	2 X 660=1320					
3	Specific coal consumption		kg/kWh				
i	ATPS, Chachai PH III	1 X 210=210					
ii	STPS, Sarni PH IV	2 X 250=500					
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840					
iv	SGTPS, Birsinghpur PH III	1 X 500 =500					
v	SSTPP, Khandwa PH 1	2 X 600=1200					
vi	SSTPP, Khandwa PH II	2 X 660=1320					
4	Variable cost per unit		Rs/ unit				
i	ATPS, Chachai PH III	1 X 210=210					
ii	STPS, Sarni PH IV	2 X 250=500					
iii	SGTPS, Birsinghpur PH I & PH II	4X210=840					
iv	SGTPS, Birsinghpur PH III	1 X 500 =500					
v	SSTPP, Khandwa PH 1	2 X 600=1200					
vi	SSTPP, Khandwa PH II	2 X 660=1320					

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[illegible]

KPI with regards to Sales, Demand & Collection and Losses

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Format - D1

Region:		Quarter:				Year:			
Particulars	Units	For the Current Quarter	For the Previous Quarter	Current Quarter Previous Year	Cumulative Upto Current Quarter	Particulars	Units	For the Current Quarter	For the Previous Quarter
1 Total Input	MU					14 Distribution Loss $((1-4)/1) \times 100\%$	%		
2 LT Sales	MU					15 Distribution Loss Target	%		
3 HT Sales	MU					16 AT&C Loss $(1-(4/1) \times (10/7)) \times 100\%$	%		
4 Total Sales (2+3)	MU					17 Metered Sale % of total sale	%		
5 LT Demand	Rs Cr					18 Arrears	Rs Cr		
6 HT Demand	Rs Cr					19 No. of LT consumers	No.		
7 Total Demand (5+6)	Rs Cr					20 No. of HT consumers	No.		
8 LT Collections	Rs Cr					21 Total No. of consumers (19+20)	No.		
9 HT Collections	Rs Cr					22 ABR-LT (5/2)	Rs/Unit		
10 Total Collections (8+9)	Rs Cr					23 ABR-HT (6/3)	Rs/Unit		
11 LT collection efficiency (8/5) x 100%	%					24 ABR (7/4)	Rs/Unit		
12 HT collection efficiency (9/6) x 100%	%					25 Collection per unit sold (10/4)	Rs/Unit		
13 Total collection efficiency (10/7) x 100%	%					26 Collection per unit input (10/1)	Rs/Unit		

Note: The above information has to be furnished for all Regions of the Discom

Status of Arrears

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Format - D2

Year:

Quarter:

S.No	Category	Arrears at the beginning of the Quarter (Rs. Crore)			Total Arrears at the end of the Quarter (Rs. Crore)		
		Current (upto 6 months)	More than 6 months	Total	Current (upto 6 months)	More than 6 months	Total
1	2	3	4	5=3+4	6	7	8=6+7
1	Domestic						
2	Non-Domestic						
3	Agriculture						
4	Government Departments						
5	HT-Consumers						
6	Others						

MP DISCOMS Subsidy claimed, received and balance from GoMP

Company: _____ Kshetra Vidyut Vitaran Company Limited

Format-D3

Year:

Quarter:

S.No.	Claim categories	Claimed (Rs. Crore)			Received (Rs. Crore)		
		Agriculture	Others	Total	Agriculture	Others	Total
1	Opening Balance at the start of Quarter (O.B.)						
2	Subsidy for the Quarter						
3	Closing Balance at the end of Quarter (1+2)						

Meterisation of un-metered LT Domestic Connections

Format D4

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Region:

Quarter:

Year:

No. of LT Consumers at the end of Quarter			Un-metered at the beginning of Quarter			Metered during the Quarter			Balance Un-metered at the end of the Quarter			% Un-metered		
Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total	Urban	Rural	Total
1	2	3	4	5	6	7	8	9	10=4-7	11=5-8	12=6-9	13=10/1	14=11/2	15=12/3

LT-Stopped/ defective Meters

Quarterly Performance _____ **Kshetra Vidyut Vitaran Company Limited**

Format - D5 (i) Urban

Year

Quarter

[illegible]

[illegible]

Feeder Wise Losses

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Format - D9B

(A) 33kV Feeder Level

Quarter: Year:

S.No.	Feeder Name (33kV)	Circle	Name of 132/220kV S/s or Switching s/s	Feeder Length (Km)	Total Energy Input (MU)	Units Billed (MU)	Line Loss (%)	Remarks/Reasons (if any)
1	2	3	4	5	6	7	8=100% x(1 - (7/6))	9
Details of Top-5 feeders with highest losses								
1								
2								
3								
4								
5								
Details of Top-5 feeders with lowest losses								
1								
2								
3								
4								
5								

Feeder Wise Losses

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Format - D9B

(B) 11kV Feeder Level

S.No.	Feeder Name (11kV)	Circle	Name of 132/220kV S/s or Switching s/s	Feeder Length (Km)	Total Energy Input (MU)	Units Billed (MU)	Line Loss (%)	Remarks/Reasons (if any)
1	2	3	4	5	6	7	$8=100\% \times (1 - (7/6))$	9
Details of Top-5 feeders with highest losses								
1								
2								
3								
4								
5								
Details of Top-5 feeders with lowest losses								
1								
2								
3								
4								
5								

Feeder Metering

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited
A. 33kV Feeders

Format-D-12

Qtr:

Year:

S. No.	Name of Circle	Total No. of Feeders	No. of Feeders installed with meters	No. of Feeders with working meter	No of Feeders on which energy audit being carried out	% of Feeders with working meters
1	2	3	4	5	6	7
1						
2						
3						
Total						

A. 11kV Feeders

S. No.	Name of Circle	Total No. of Feeders	No. of Feeders installed with meters	No. of Feeders with working meter	No of Feeders on which energy audit being carried out	% of Feeders with working meters
1	2	3	4	5	6	7
1						
2						
3						
Total						

Accidents

Company: _____ Kshetra Vidyut Vitaran Company Limited

Format - D16

ELECTRICAL

Region:		Quarter:				Year:	
		Fatal		Non-Fatal			
		Human		Human		Animal	
		Departmental Employees (Regular + Contract)	Outsourced Employees	Departmental Employees	Outsourced Employees	Outsiders	Total

NON-ELECTRICAL

Region:		Quarter:				Year:	
		Fatal		Non-Fatal			
		Human		Human		Animal	
		Departmental Employees (Regular + Contract)	Outsourced Employees	Departmental Employees	Outsourced Employees	Outsiders	Total

Details of consumers availing Net Metering facility

Company: _____ Kshetra Vidyut Vitaran Company Limited

Format-D17A

Quarter:			Year:			
Sr. No.	Consumer Category	Total No of Existing Net Metering Consumers	Total No of pending applications for Net Metering at the start of quarter	Total No of applications for Net Metering received during the quarter	Total No. of consumers granted Net Metering during the quarter	Total no of Net Metered consumers at the end of quarter
1	2	3	4	5	6	7=3+6
1						
2						
3						
4						
5						
6						
7						
8						
9						
Total						

Details of consumers availing Gross Metering facility

Format-D17B

Company: _____ Kshetra Vidyut Vitaran Company Limited

Quarter:			Year:			
Sr. No.	Consumer Category	Total No of Existing Gross Metering Consumers	Total No of pending applications for Gross Metering at the start of quarter	Total No of applications for Gross Metering received during the quarter	Total No. of consumers granted Gross Metering during the quarter	Total no of Gross Metered consumers at the end of quarter
1	2	3	4	5	6	7=3+6
1						
2						
3						
4						
5						
6						
7						
8						
9						
Total						

Human Resource Details

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Format-D18(i)

S.No.	Name of Circle	No of employees (Regular + Contract)	No of Consumers	No of Sub-stations	No of DTRs	No. of 33kV Feeders & Length (km)	No. of 11kV Feeders & Length (km)	No. of Employees per Sub-station	No. of Consumers per Employee	No. of DTR per Employee	No. of 33kV Feeder per employee	No. of 11kV Feeder per employee	No of outsourced employees for sub-station/line work
1	2	3	4	5	6	7	8	9=3/5	10=4/3	11=6/3	12=7/3	13=8/3	14

Format-D18(ii)

Board + Company Regular Employee's									
S.No.	Cadre	Sanctioned Post		Filled Up		Vacant			
		Technical	Non Technical	Total	Technical	Non Technical	Total		
1	Class-I								
2	Class-II								
3	JE (T&D)								
4	JE (Civil)								
5	Class-III								
6	Class-IV								
Sub-Total (A)									
Contractual Employee									
1	Class-I								
2	Class-II								
3	JE								
4	Class-III								
5	Class-IV								
Sub-Total (B)									
Outsource Employee									
1	Computer Operator								
2	Sub-station/ line work								
3	Others								
Sub-Total (C)									
Abstract									
Grand Total (A+B+C)									

Details of ECGRF

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Format-D-19

Year:

Quarter:

1. Details of ECGRF (at Company Level)

S.No.	DISCOM	Name of CGRF	Details of the concerned officials for each CGRF	Date of appointment	Designation in CGRF	Vacant Position	Period since when vacancy has arisen
		Company Level _____ Kshetra Vidyut Vitaran Company Limited	1. 2. 3. 4. 5. 6. 7.	1. 2. 3. 4. 5. 6. 7.	1. Chairmen 2. Member 3. Independent Member 4. Representative of consumer & prosumer 5. 6. 7.	1. 2. 3. 4. 5. 6. 7.	1. 2. 3. 4. 5. 6. 7.

2. Disposal of Grievances by ECGRF* (at Company Level)

1	Type of grievances	1. Billing Dispute	2. Meter	3. Connection	4 Other (specify)
2	No. of Grievances outstanding at the close of previous quarter				
3	No. of Grievances received during the quarter				
4	No. of Grievances disposed during the quarter				
5	No. of Grievances pending at the close of the quarter				
6	No. of Grievances pending which are older than 2 months				
7	No. of sittings of CGRF in the quarter				
8	No. of orders non complied by DISCOMS after specified timelines in the Regulations				

Details of ECGRF

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Format-D-19

Quarter:

Year:

1. Details of ECGRF (Circle Level)

S.No.	DISCOM	Name of CGRF	Details of the concerned officials for each CGRF	Date of appointment	Designation in CGRF	Vacant Position	Period since when vacancy has arisen
			1. 2. 3. 4. 5. 6. 7.	1. 2. 3. 4. 5. 6. 7.	1. Chairmen 2. Member 3. Independent Member 4. Representative of consumer & prosumer	1. 2. 3. 4. 5. 6. 7.	1. 2. 3. 4. 5. 6. 7.
			1. 2. 3. 4. 5. 6. 7.	1. 2. 3. 4. 5. 6. 7.	1. Chairmen 2. Member 3. Independent Member 4. Representative of consumer & prosumer	1. 2. 3. 4. 5. 6. 7.	1. 2. 3. 4. 5. 6. 7.

2. Disposal of Grievances by ECGRF*

1	Name of circle	Circle-1	Circle-2	Circle-3	Circle-4	Circle-5
2	Type of grievances	Billing Dispute/Meter Complaints/Connections/Arrears/Others				
3	No. of Grievances outstanding at the close of previous quarter *					
4	No. of Grievances received during the quarter*					
5	No. of Grievances disposed during the quarter*					
6	No. of Grievances pending at the close of the quarter*					
7	No. of Grievances pending which are older than 2 months *					
8	No. of sittings of CGRF in the quarter					
9	No of orders non complied by DISCOMS after specified timelines in the Regulations					

Note:- *Information to be furnished based on type of grievance in (2) above

Distribution Performance Standards

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Format-D-20

Month	Quarter	Year	S.No.	Services	Guaranteed Standards	Compensation payable to affected consumers	Total No. of Instances Occurred (Nos.)	No. of Cases in which achievement was within prescribed limits (Nos.)	Compensation paid to affected Consumers (Rs. Lakh)	Complaints pending	% achievement within prescribed limits
			1	2	3		4	5	6	7	8=5/4
1			1	Responding to Normal Fuse-off Call and rectifications	Within 4 hours in all working days and Within 5 hours in all non-working days						
			1.a	Urban areas	Within 4 hours in all working days and Within 5 hours in all non-working days	Rs 100 for each day (or part thereof) of delay in rectification of complaint					
			1.b	Rural areas	Within 24 hours						
2			2	Restoration of supply on account of Line Breakdown (not including breaking / uprooting of poles)	Within 12 daylight hours						
			2.a	Urban areas	Within 12 daylight hours	Rs 100 for each day (or part thereof) of delay in restoration of supply.					
			2.b	Rural areas	Within 3 days						
3			3	Distribution Transformer failure	Within 12 hours						
			3.a	Replacement of transformer or restoration of supply in Commissionary head quarter	Within 12 hours						
			3.b	Replacement of transformer or restoration of supply in urban areas other than Commissionary head quarter	Within 24 hours						
			3.c	Replacement of transformer or restoration of supply in rural areas	Within 72 hours during dry weather and Within seven days during monsoon season (July to September)	Rs 100 each to all the consumers served through the particular transformer.					
4			4	Period of scheduled outages (not exceeding 4 times a year)	Not to exceed 12 hours						
			4.a	Maximum duration in a single stretch	Not to exceed 12 hours	Rs 100 for each day (or part thereof) of delay					
5			5	Meter Complaints	Within 7 days						
			5.a	Inspect and check correctness							
			5.b	Replace slow creeping or stuck up meters	Within 24 hours in urban areas and 72 hours in rural areas	Rs 100 per week (or part thereof) of delay					
			5.c	Replace burnt meters if cause not attributed to consumer							
			5.d	Replace burnt meters in all other cases							
6			6	Application for new connection/enhancement of contract demand/reduction in contract demand							
			6.a	Deviation from target in case of LT	As notified under the Electricity Supply Code as applicable	Rs 100 per day (or part thereof) of delay					
			6.b	Deviation from target in case of HT and EHT	As notified under the Electricity Supply Code as applicable	Rs 200 per day (or part thereof) of delay					

Distribution Performance Standards

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Format-D-20

Month	S.No.	Services	Guaranteed Standards	Compensation payable to affected consumers	Total No. of Instances Occurred (Nos.)	No. of Cases in which achievement was within prescribed limits (Nos.)	Compensation paid to affected Consumers (Rs. Lakh)	Complaints pending	% achievement within prescribed limits
	1	2	3		4	5	6	7	8=5/4
	7	Conversion of service							
	7a	Change of category	Within 15 days after completion of formalities						
	7b	Conversion from LT 1-ph to LT 3-ph and vice-versa	Within 15 days from the date of payment of charges and submission of report and within 90 days if extension of line is	Rs 100 per day (or part thereof) of delay					
	7c	Time taken for change in consumer details;	10 days from the date of application	Rs. 100 per day (or part thereof) of delay					
	8	Resolution of complaints on consumer's bills							
	8a	If no additional information is required	Same day of its receipt (except for HT consumers)						
	8b	If additional information is required to be collected	Within 5 days in case of urban areas and 10 days in case of rural areas	Rs 100 per day (or part thereof) of delay					
	9	Time period within which bills are to be served;	Before 15 days of due date	Rs. 100 per day (or part thereof) of delay					
	10	Reconnection of supply following disconnection							
	10a	Towns and cities	Within 4 hours of receipt of due payment from consumer						
	10b	Rural areas	Within 6 hours of receipt of due payment from consumer	Rs 100 per day (or part thereof) of delay					
	11	Release of Temporary connection							
	11a	LT, HT and EHT consumers	As notified under Electricity Supply Code, as applicable	Rs 100 per day (or part thereof) of delay					
	12	Issuance of No dues certificate							
	12a	Issuance of no dues certificates on receiving final payment in case of vacation of premises or permanent disconnections	As specified in the Supply Code, as applicable	Rs. 100 per week (or part thereof) of delay					

Note: The above information is to be furnished for each month during the quarter

System Average Interruption Frequency Index (SAIFI), System Average Interruption Duration Index (SAIDI) & 11kV Feeder RELIABILITY INDICES

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

Format-D-21

Sr.No.	Circle	No. of 11kv Feeder supplying power to Consumers (n)	No. of Consumers connected to the 11kV Feeders in Col (3)- [Ni]	No. of Outages/sustained interruptions in the Feeder in Col (3)- [Ai]	SAIFI	Duration of Outages/sustained interruptions in the Feeder in Col (3)- [Bi]	SAIDI (hh:mm)	Reliability Index of 11 KV Feeders
1	2	3	4	5	6	7	8	9
1								
2								
3								
4								
5								
6								
7								
8								
			[Nt=Sum total of all Consumers on all the 11kV Feeders]					

Note: The above information has to be furnished separately for Commissionary HQ, District HQ and Industrial Growth Centres

$$1. SAIFI = \sum_{i=1}^n (A_i \times N_i) / N_t$$

Where,

Ai = Total number of sustained interruptions (each longer than 5 minutes) on ith feeder for the month

Ni = Total number of consumers on the ith feeder for in the month

Nt = Total number of consumers on all the 11kV feeders

n = Number of 11kV feeders in the licensee's supply area (excluding those serving predominantly agricultural load)

$$2. SAIDI = \sum_{i=1}^n (B_i \times N_i) / N_t$$

Where,

Bi = Total duration of all sustained interruptions (each longer than 5 minutes) on ith feeder for the month

Ni = Total number of consumers on the ith feeder for in the month

Nt = Total number of consumers on all the 11kV feeders

n = Number of 11kV feeders in the licensee's supply area (excluding those serving predominantly agricultural load)

Irregularities Detected Under Section - 135

Format-D-22

Quarterly Performance _____ Kshetra Vidyut Vitaran Company Limited

S.No.	Name of Region	No. of connections checked upto end of the quarter	No. of cases registered under Section 135	No. of cases filed before appropriate court (from the previous Col. No.4)	Quarter:		Year:	No. of cases where the Hon'ble Courts have given decision	No. of cases where the Conviction has been granted
					No. of cases where offence has been compounded on payment of compounding fee.				
1	2	3	4	5	6	7	8	9	
					No.	Amt. (in Rs Lacs)			
1									
2									
3									
4									
	Total								